



SME Communications Provider - Privacy Policy

Please read our privacy policy to learn more about how we use your personal information and the policies and procedures we have in place to protect it.

➤ Personal Data

We collect customer details when you become an SME Communications Provider customer and when you sign up for our business telecoms and broadband services.

Your business and personal information, including your contact details, company details, telephone lines, select services and direct debit details, are collected strictly for internal use only. The information is used to process your application for telephone and broadband services and may be used to contact you, should there be a problem with your application or service.

SME Communications Provider does not store credit card details and we *never share customer details with any third parties*.

➤ Third Parties

We value your privacy and understand that you don't want your details disclosed to third parties. SME Communications Provider will *never* sell trade or rent your information to a third party. We will only provide your information to a third party when a provision of your service takes place. This information will only be given to our suppliers to enable the provision of your order to be completed successfully and to ensure there are no problems or disruption to your services.

➤ Consent

By using our web-site, you consent to the collection and use of this information. Should we amend our privacy policy in any way, we will ensure the updated policy document is available on request and on our website at www.SMEcp.co.uk to make our customers aware of this.